



NORTH DAKOTA IMMUNIZATION INFORMATION SYSTEM

MOVED OR GONE ELSEWHERE (MOGE)

OR LOST TO FOLLOW-UP

In the NDIIS, patients that are no longer associated with your facility should be set to MOGE or lost to follow-up. Once a patient has been set to MOGE or lost to follow-up they will no longer appear in your reports or reminder/recall. This benefits you as a provider and also assists the NDDoH in better determining vaccination rates.

What are MOGE and Lost to Follow-up?

MOVED OR GONE ELSEWHERE (MOGE)

To be considered MOGE, the provider must have proof of one of the following:

1. Documentation that the patient has moved out of North Dakota.
2. Documentation of a forwarding address out of the immediate area.
3. Documentation that the client has moved, but no forwarding address was provided.
4. Received notification or a request for records indicating the child has transferred to another provider.

LOST to FOLLOW-UP

To be considered lost to follow-up, the following criteria must be met:

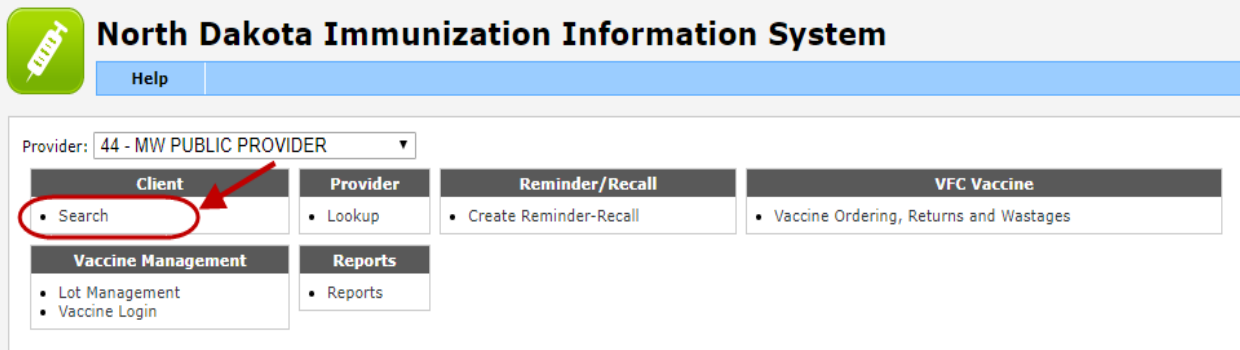
An individual who has not responded or has not provided adequate contact information in response to three documented attempts at contact.

OTHER INFORMATION

1. In order to change a client's MOGE status, a provider must be the last provider visited for that patient (i.e. the last provider to administer a vaccine other than influenza to the client). Local Public Health Unit users are able to update MOGE status for all clients.
 - a. Local Public Health Unit and ND Department of Health users can update the MOGE status of any NDIIS client regardless of the last provider visited
2. If a provider changes a patient's MOGE status from MOGE or Lost to Follow-up to Current Client, that provider will default as the last provider visited.
3. If a patient's MOGE status is set to MOGE or Lost to Follow-up and a provider enters an immunization for that patient, the status will automatically change back to Current Client and that provider will then become the last provider visited for that patient.

HOW DO YOU SET A PATIENT'S TO MOGE OR LOST TO FOLLOW-UP?

1. To begin updating a patient's MOGE status, login to the NDIIS
2. Click on the **Search** hyperlink in the Client box on your home screen



North Dakota Immunization Information System

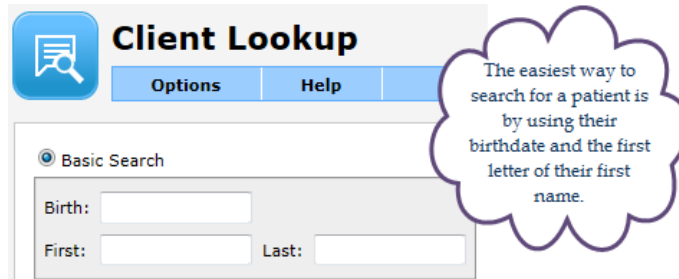
Help

Provider: 44 - MW PUBLIC PROVIDER

Client	Provider	Reminder/Recall	VFC Vaccine
<ul style="list-style-type: none">Search	<ul style="list-style-type: none">Lookup	<ul style="list-style-type: none">Create Reminder-Recall	<ul style="list-style-type: none">Vaccine Ordering, Returns and Wastages

Vaccine Management	Reports
<ul style="list-style-type: none">Lot ManagementVaccine Login	<ul style="list-style-type: none">Reports

- Search for your patient in the Client Lookup window using a combination of first name, last name and date of birth



Client Lookup

Options Help

☒ Basic Search

Birth:

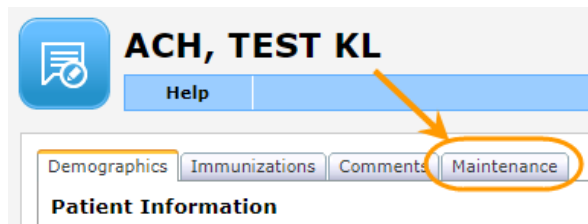
First: Last:

The easiest way to search for a patient is by using their birthdate and the first letter of their first name.

- Select the correct patient from the generated list by double-clicking their line from the list or by clicking **Inquire**

Last Name	First Name	MI	Birth Date	Alias	Address	City	State
ABC	TESTING	NA	09/06/1933		123 TESTING WAY	OMAHA	NE
ABDULMUMIN	TEST	NA	01/01/1965		TEST ST	LAKEWOOD	WA
ABN	TESTING	NA	09/06/1933		123 TESTING WAY	OMAHA	NE
ACH	TEST	KL	08/20/2014		TEST 768	AITKIN	MN
ACH	TEST	AB	08/24/2014		TEST 143	GOOD THUNDER	MN
Andersons	Tester	M	02/09/1987		123 Main St	Langdon	ND
CHILD	TESTINGRESTRAIN	NA	05/23/2008				
CLIENTS	TEST	NEW	09/11/2010		1234 TESTING RD	BISMARCK	ND

- To access the patient's MOGE status click on the patient's **Maintenance** tab



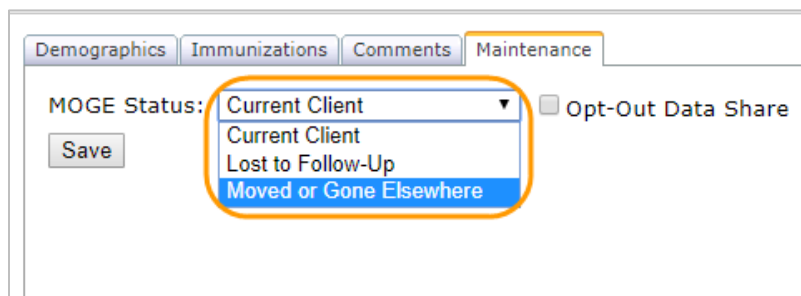
ACH, TEST KL

Help

Demographics Immunizations Comments **Maintenance**

Patient Information

- Select the patient's new MOGE status from the drop-down box of options



Demographics Immunizations Comments **Maintenance**

MOGE Status: **Current Client** ☐ Opt-Out Data Share

Save

Current Client
Current Client
Lost to Follow-Up
Moved or Gone Elsewhere

7. If Moved or Gone Elsewhere is selected for the patient's status, a **Reason** field will appear with another drop-down list of options to choose from

a. This is a required field

The screenshot shows the 'Maintenance' tab in the NDIIS system. The 'MOGE Status' dropdown is set to 'Moved or Gone Elsewhere'. Below it, the 'Reason' field is expanded, showing a list of five options. The first option, 'Received documentation of a forwarding address out of the immediate area', is highlighted in blue. A callout bubble points to this list with the text 'One option must be selected from the list'.

Demographics Immunizations Comments Maintenance

MOGE Status: Moved or Gone Elsewhere ▼ ☐ Opt-Out Data Share

Reason:

- Received documentation of a forwarding address out of the immediate area
- Received documentation of a forwarding address out of the immediate area
- Received documentation that the client has moved and no forwarding address was provided
- Received documentation that the client moved out of North Dakota
- Received notification or request for records indicating the child has transferred to another provider

One option must be selected from the list

8. When a client is set to MOGE with a selected MOGE reason of "Received documentation that the client has moved with no forwarding address provided" or "Received documentation that the client moved out of North Dakota" that client will be excluded from all provider, county and state-level reports and coverage rates.
9. When a client is set to MOGE with a selected MOGE reason of "Received documentation of a forwarding address out of the immediate area" or "Received notification or request for records indicating the child has transferred to another provider" that client will be excluded from all provider-level reports and coverage rates but will still be included in county and state-level reports and coverage rates.
10. If a reason of "received documentation that the client moved out of North Dakota" or "Received documentation of a forwarding address out of the immediate area" is selected then you will get the following pop-up box on your screen:

The screenshot shows a pop-up box titled 'NDIIS - Maintenance'. The text inside the box says 'Please update the address and state of the client'. There is an 'OK' button at the bottom center of the box.

NDIIS - Maintenance

Please update the address and state of the client

OK

11. Click OK to remove the warning box and move to the patient's **Demographics** tab to update their address.

12. If Lost to Follow-Up is selected for the patient's status, a free text comment box will appear for the provider to write any information related to why the patient is being designated as lost to follow-up (i.e. contact attempts and methods)

Demographics Immunizations Comments Maintenance

MOGE Status: **Lost to Follow-Up** ☐ Opt-Out Data Share

Lost To Follow up definition is "An individual who has not responded or has not provided adequate contact information in response to three documented attempts at contact."

Reason:

Save

It is required that detailed information as to why the client is considered lost to follow-up and attempts to contact the patient is entered in the Reason box.

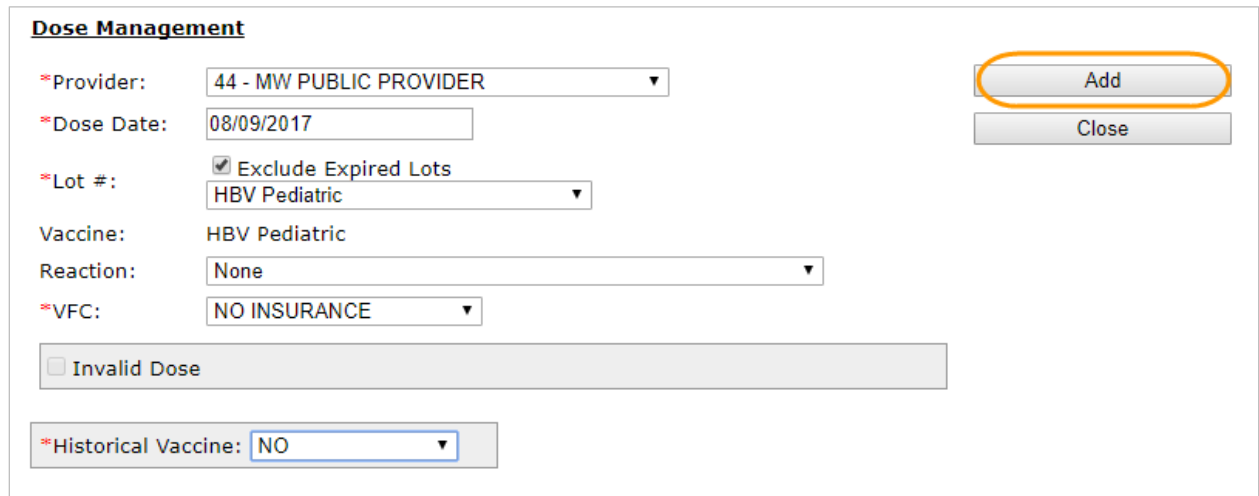
13. When finished updating the patient's MOGE status, click

Save

HOW DO YOU SET A PATIENT'S MOGE STATUS BACK TO CURRENT CLIENT?

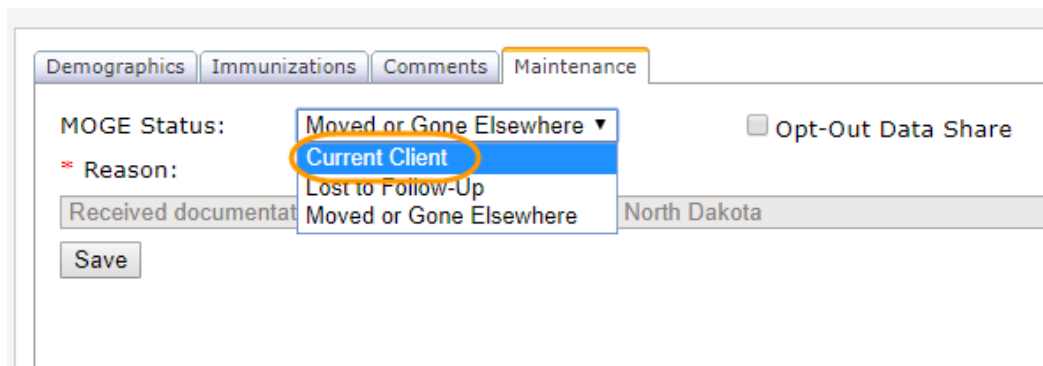
A patient's status can be set back in two different ways:

1. Enter a dose on the patient's **Immunization** tab



The image shows a 'Dose Management' form. It contains several fields: 'Provider' (44 - MW PUBLIC PROVIDER), 'Dose Date' (08/09/2017), 'Lot #' (HBV Pediatric), 'Vaccine' (HBV Pediatric), 'Reaction' (None), and 'VFC' (NO INSURANCE). There is a checkbox for 'Exclude Expired Lots' which is checked. At the bottom, there is a checkbox for 'Invalid Dose' and a field for 'Historical Vaccine' (NO). On the right side, there are two buttons: 'Add' and 'Close'. The 'Add' button is highlighted with an orange oval.

2. Select the "Current Client" option from the MOGE status drop-down box on the patient's **Maintenance** tab



The image shows the 'Maintenance' tab of a patient record. It has four tabs: 'Demographics', 'Immunizations', 'Comments', and 'Maintenance'. The 'Maintenance' tab is selected. It contains a 'MOGE Status' dropdown menu with options: 'Moved or Gone Elsewhere', 'Current Client', 'Lost to Follow-Up', and 'Moved or Gone Elsewhere'. The 'Current Client' option is highlighted with an orange oval. There is also a checkbox for 'Opt-Out Data Share' and a 'Save' button.